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Appn. Filed: Applicant(s): Biao Ni		-			S =
Appn. Title: "System and Method to Retain	(justomers 1)	sine Reh	ale in Combin	nation with Invest	men A
Examiner/GAU:				· Customers' Long To	
			Nov. 8,	9	<u> </u>
		At:	Maryland	Heights, MO	
Informatio	n Disclosure	e Statei	,	J	
Assistant Commissioner for Patents	510010001	o Giaio.			
Washington, District of Columbia 20231				-	
Sir:				•	·
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Attached is a completed Form PTO-1449 and copies of the any non-English-language references pursuant to Rule 98	•	the referenc	ces cited thereon. I	Following are comments o	n
any non-English-language references pursuant to nule 30					
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Very respectfully,	,	•			
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Applicant(s):					
Enc.: PTO-1449 & References				·	
c/o: Biao Ni, Applicant f	ro Se				
324 Hill Trail Drive			•		•
Ballwin, mo 63011					
Telephone: $626 - 391 - 8924$					
Certi	ficate of Ma	iling			
I certify that this correspondence will be deposited with the	United States Post	tal Service a	as first class mail v	with proper postage affixed	1
in an envelope addressed to: "Assistant Commissioner for				•	

A CONTRACT OF THE PROPERTY OF

Form 10-5

Date: 200 L. Nov. 8

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FORM PTO-1449 (Substitute)		ATT	ATTY. DOCKET NO.		SERIAL NO. 60/251,109 (PYA			
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(Use several sheets if necessary)			Biao Ni NG DATE	GROUP				
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	Ţ	T T	. U.S	S. PATEN	T DOCUMENTS	I	T	1
EXAMINER INITIAL		DOCUMENT NUMBER	DATE		NAME . ~	CLASS	SUBCLASS	FILING DATE IFAPPROPRIATE
	AA	6070153	2000	4	impson	705	36	
	AB	6009415	1999	5	hurling, et al.	705	35	20 P T O
	AC	5991736 1	1999	ρ,	erguson, et al.	705	14	93.v
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		OTHER PRIOR	ART (Inclu	ding Aut	hor, Title, Date, Pertinent Pages, E	tc.)	<u> </u>	
	AR	The Wall Street Journ	ial Arti	de."	How to Keep Buying an	d		
		Still Save for Colleg	اــ ا	aly 12	1 . / J			
	A.C.		' .	′ ′		etting.		
AS	The Wall Street Journal Article, "What's Next? Gre Datents For Cold Calls?" Nov. 12, 1998, P. C1						·	
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